Serial No.: 09/437,414 Filed: November 10, 1999 Group Art Unit: 2614

Bourque & Associates, P.A. 835 Hanover Street, Suite 301 Manchester, NH 03104

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Date: 7-3-08

Mail Stop Amendment

Commissioner of Patents PO Box 1450 Alexandria, VA 22313-1450

Attorney Docket No.: CONCERTO-500AX

Sir:

In re application of: Aleksander Szlam

Entitled: Dynamic and Interdependent Processing of Inbound and Outbound

Communications

Transmitted herewith is an **amendment** (10 PGS) in the above-identified application. The following checked items are applicable:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3		x \$200.00 =	
Total 9	- 20		x \$50.00 =	
[] Multiple Dependent Claims (1st presentation) + \$360.00 =				
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

- [X] No additional claim fee.
- [X] In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.
- [X] The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

Andrew R. Martin, Esquire Registration No.: 45,413